

March 2020 Newsletter

2020 Rates Are Now Effective

The 2020 water and sewer rates went into effect and appear on your latest bill. In addition to the new 2020 rates, your annual sewer volume may have changed. Your annual sewer volume charge is based on your low winter average water use. The low winter average is based on water use in January and February of 2020.

An example of the monthly bill impact for an average single-family residential customer is shown below (includes service charge, water & sewer charges):

	<u>2019</u>	<u>2020</u>	<u>Difference</u>
Median winter use of 4,000 gallons per month	\$49.38	\$51.38	\$2.00
Median summer use of 13,000 gallons per month	\$98.74	\$102.78	\$4.04

Bancroft Clover Partners with Denver Water's Lead Reduction Program

At Bancroft Clover, providing clean, safe and reliable drinking water is our highest priority. The drinking water delivered through our system, does not contain lead. Lead may enter your drinking water as it moves through customers lead containing service lines and plumbing.

In December 2019, state and federal agencies approved Denver Water's Lead Reduction Program. This program is designed to replace lead service lines with copper service lines over the next 15 years. The service line is pipe that brings water from the District's main in the street to the plumbing in your home or business.

The lead reduction plan has 5 main components which will be rolled out in 2020:

- Adjusting the pH level to reduce the risk of lead and other metals from getting into drinking water from lead service lines or household plumbing.
- Developing and maintaining a publicly accessible inventory of all customer-owned lead service lines in Denver Water's service area.
- Replacing all of these lead service lines (the pipes that bring water from Denver Water's pipe in the street to the plumbing in your home or building) with copper lines at no charge to the customer over the next 15 years.
- Providing free water filters that are certified to remove lead to all customers with lead service lines, until their line is replaced, and for six months beyond.

Lead Reduction Program (Continued)

- Ongoing communication, outreach and education.

Bancroft Clover will be working closely with Denver Water to keep you updated on the progress and latest developments of this important public health initiative. You can learn more about lead by visiting: <https://www.denverwater.org/your-water/water-quality/lead> or by calling the district office at 303-922-1113.

If you are concerned that your home or business may have a lead service line, you can request a free lead test kit here: <https://www.denverwater.org/your-water/water-quality/lead>.

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