

July 2018 Newsletter

## **To Save Water Purchase “WaterSense” Products**

Denver Water and the US Environmental Protection Agency have partnered in a national program that will make it easier to choose products that are water-efficient and are independently certified to save water and provide good performance. This program works the same as the Energy Star program that assists consumers with products that will save energy. By purchasing WaterSense products, consumers can help protect the environment and save money with lower water bills. WaterSense products include: bathroom faucets, high-efficiency toilets and urinals, pre-rinse spray valves for commercial dish washing, landscape irrigation services and weather-based irrigation controllers. Additional information can be found at [www.epa.gov/watersense/](http://www.epa.gov/watersense/).

## **Can You See the Fire Hydrant?**

If you can't see the fire hydrant from the street then, usually, a Fire Fighter can't either! Although the fire departments have very detailed information on the location of each fire hydrant, in the dark of night or if there is heavy smoke, it is difficult to locate a fire hydrant that is covered by bushes. This could cost precious time in the attempt to save lives and property. Every second counts! If you have a fire hydrant on your property please trim the bushes or tree branches to allow at least three feet of clearance on all sides. If you are unsure of the trimming requirements or if you are unable to trim and need special assistance, please contact the District office at 303-922-1113.

## **Friendly Reminder Regarding Past Due Invoices**

Bancroft Clover's Turn Off policy states that the customer will receive an invoice the first week of the month, that invoice is due the last day of the month. Bancroft Clover gives you a grace period of 5 days, from the due date of the invoice (last day of the month). If the customer has not paid their invoice by the 6<sup>th</sup> of the month following the due date, a late fee of \$7.00 will be assessed to the customer's account.

If customer's past due amount has not been paid by the 3<sup>rd</sup> week of the month, they will receive a pink turn off letter in the mail stating if the invoice is not paid by 8:00 AM on the date highlighted in the letter, the water service will be turned off. There will be **NO EXCEPTIONS** on turn off day if the past due amount has not been paid by 8:00 AM.

Bancroft Clover is agreeable to working out a solution for past due accounts, providing that a resolution has been decided upon before service has been terminated. Once the water shut off process has started, there will be **NO EXCEPTIONS**, the account will be assessed a \$50.00 turn off/turn on fee and the account balance must be paid in full before water service can be restored.

Please call the office 303-922-1113 if you are having questions regarding our past due invoices.

## Automatic Payment Plan Sign Up Form

AUTHORIZATION FOR DIRECT PAYMENT / AUTOMATIC BILL PAYMENT  
Bancroft-Clover Water and Sanitation District

I (we) authorize the Company (Bancroft-Clover Water and Sanitation District) to initiate variable entries to my (our) account described below.

Financial Institutions Name \_\_\_\_\_

TO IMPLEMENT THE AUTOMATIC BILL PAYMENT, PLEASE COMPLETE THE INFORMATION FORM.  
PLEASE ATTACH A VOIDED CHECK.

Signature \_\_\_\_\_

Print Full Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Bancroft-Clover Water and Sanitation District Billing Account Number \_\_\_\_\_