

BANCROFT-CLOVER WATER & SANITATION DISTRICT

900 South Wadsworth Boulevard
Lakewood, Colorado 80226-4306
(303) 922-1113

www.BancroftClover.com

NEWSLETTER - November 2017

NOTICE OF PROPOSED RATE INCREASE

NOTICE IS HEREBY GIVEN that pursuant to C.R.S. Section 32-1-1001(2), the Board of Directors of the Bancroft-Clover Water and Sanitation District may fix or increase fees, rates, tolls, penalties, or charges for domestic water or sanitary sewer services provided to the District's residents and property owners within or outside the boundaries of the District. Such action is being considered by the Board of Directors of the District at a regular meeting of the Board scheduled for 6:00 p.m. on Monday, December 11, 2017, at 900 South Wadsworth Boulevard, Lakewood, Colorado.

Dated October 11, 2017.

BANCROFT-CLOVER WATER AND
SANITATION DISTRICT

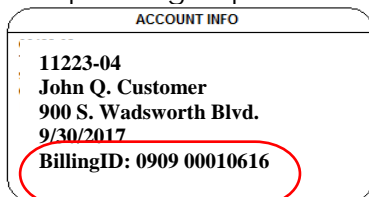
By: /s/ Del Smith
Secretary

Electronic bill presentation and payment options

One year ago, we partnered with Jetpay to introduce a new electronic payment process. In addition to the new payment process, we also updated our billing system. With these updates, you now have the ability to pay online with a credit card or e-check, along with setting up recurring payments. You also have the ability to see your last 12 months of bills, your water use, and change account details like name, mailing address and phone number.

To access online payments, visit our website at: www.bancroftclover.com and select the "View or Pay Bill Here" button. From this page, you can log into your existing account to view statements, pay your bill and sign up for paperless billing. You can also create a new account from this page.

To create a new account, select the "Create Account/View Existing Account" button and complete sign up form. You can find your Billing ID in the Account Info section of your bill here:



ACCOUNT INFO

11223-04
John Q. Customer
900 S. Wadsworth Blvd.
9/30/2017
BillingID: 0909 00010616

Once you have created an account, you can set up recurring payments or sign up for paperless billing in the "Change Your Billing Settings" window. Recurring credit card payments are subject to the \$2.25 charge per transaction. **Recurring e-check and ACH payments are free of charge.**

You can also use our guest pay feature to make a payment without creating a new account or logging in.

Don't forget to winterize

With warm weather holding on into late October, many customers still have their irrigation systems charged. By winterizing outdoor water systems, you can avoid damage when freezing temperatures arrive.

When shutting down your sprinkler systems, open drain valves and the vacuum breakers. To ensure all standing water is removed from elbows and low spots, blow the system out with compressed air. If you are not familiar with this process, an irrigation service can do it for you for a nominal charge.

Protect hose bibs by disconnecting hoses after each use or when freezing temperatures are forecasted. If you have hose bibs on the north side of your house or other shady spots, you may consider installing an inexpensive insulated hose bib cover. Insulated bib covers can be found at most hardware and home improvement stores.

Don't forget to drain and disconnect evaporative swamp coolers. Evaporative coolers often have the water supply line connected inside the house or attic. If the line freezes and bursts, you can have water damage occur inside your home.

Automatic Payment Plan Sign Up Form

AUTHORIZATION FOR DIRECT PAYMENT / AUTOMATIC BILL PAYMENT
Bancroft-Clover Water and Sanitation District

I (we) authorize the Company (Bancroft-Clover Water and Sanitation District) to initiate variable entries to my (our) account described below.

Financial Institutions Name _____

TO IMPLEMENT THE AUTOMATIC BILL PAYMENT, PLEASE COMPLETE THE INFORMATION FORM.
PLEASE ATTACH A VOIDED CHECK.

Signature _____

Print Full Name _____

Address _____

Telephone _____

Bancroft-Clover Water and Sanitation District Billing Account Number _____