

BANCROFT-CLOVER WATER & SANITATION DISTRICT

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www.Bancroft-Clover.com

March 2017 NEWSLETTER

New 2017 Rates Effective

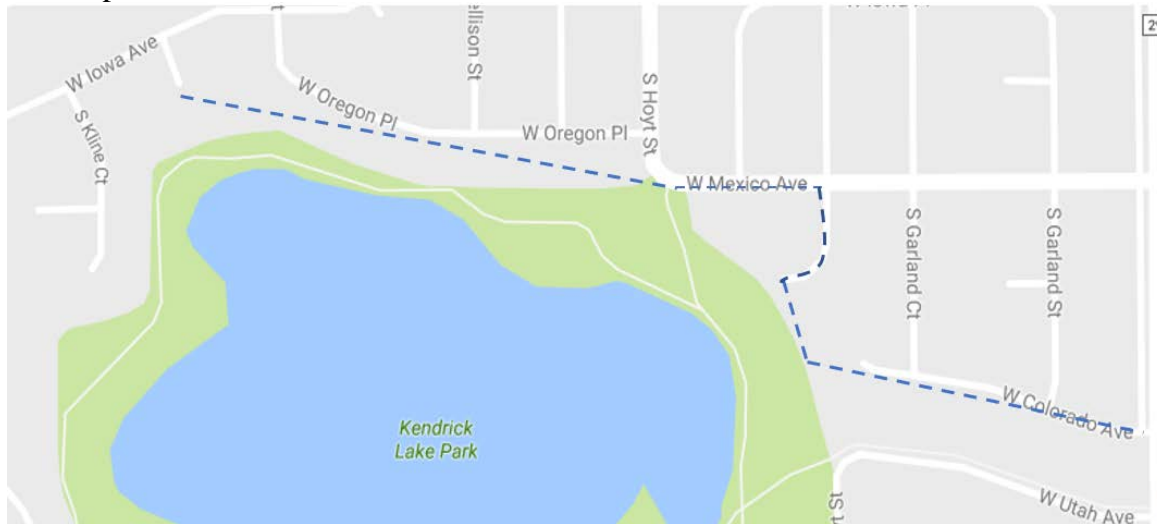
The 2017 water rates went into effect on February 28, 2017, and appear on your latest bill. The adopted 2017 rates for both water and sanitary sewer service were lower than projected. Strong development activity and a focus on fiscal discipline allowed a portion of the planned rate increase to be funded from cash on hand.

An example of the monthly bill impact for single family residential customers is shown below (includes service charge, water & sanitary sewer):

	<u>2016</u>	<u>2017</u>	<u>Difference</u>
Median winter use of 4,000 gallons per month	\$46.85	\$48.06	\$1.21
Median summer use of 13,000 gallons per month	\$94.15	\$96.71	\$2.56

2017 Capital Improvements & Maintenance Program

In 2017, the District will continue its sewer relining project in the West Ridge and Woodlake neighborhoods. A District contractor will reline the sewer pipe and manholes between S. Kipling Ct. and S. Garrison St. The project will utilize an epoxy pipe liner to extend the life of the existing sewer lines and reduce infiltration of ground water into the system. In addition, this method does not require the use of open trenches to access the pipe. The trenchless method reduces project cost and disruption to streets and landscapes.



As part of our regular maintenance program, the District's contractor will be jet cleaning and televising approximately 180,000 linear feet of sewer line in the area west of S Garrison St. and south of W. Mississippi Ave. This process allows us to monitor the pipe condition and identify areas that need to be repaired or have roots removed.

Don't Forget Your Trees During Dry Winter Months

During prolonged dry periods, your trees still need water to maintain their health. When temperatures rise above 40 degrees and there is no snow on the ground, use 10 gallons per 1 inch of trunk diameter when watering your trees. When you are done watering, don't forget to disconnect your hose to protect the spigot from freezing.

Automatic Payment Plan Sign Up Form

**AUTHORIZATION FOR DIRECT PAYMENT / AUTOMATIC BILL PAYMENT
Bancroft-Clover Water and Sanitation District**

I (we) authorize the Company (Bancroft-Clover Water and Sanitation District) to initiate variable entries to my (our) account described below.

Financial Institutions Name _____

**TO IMPLEMENT THE AUTOMATIC BILL PAYMENT, PLEASE COMPLETE THE INFORMATION FORM.
PLEASE ATTACH A VOIDED CHECK.**

Signature _____

Print Full Name _____

Address _____

Telephone _____

Bancroft-Clover Water and Sanitation District Billing Account Number _____