

BANCROFT-CLOVER WATER & SANITATION DISTRICT

900 South Wadsworth Boulevard
Lakewood, Colorado 80226-4306
(303) 922-1113
www.Bancroft-Clover.com

NEWSLETTER

November 2016

NOTICE OF PROPOSED RATE INCREASE

NOTICE IS HEREBY GIVEN that pursuant to C.R.S. Section 32-1-1001(2), the Board of Directors of the Bancroft Clover Water and Sanitation District may fix or increase fees, rates, tolls, penalties, or charges for domestic water or sanitary sewer services provided to the District's residents and property owners within or outside the boundaries of the District. Such action is being considered by the Board of Directors of the District at a regular meeting and public hearing of the Board scheduled for 5:30 p.m. on Monday, November 21, 2016, at the Administrative Offices of the District located at 900 South Wadsworth Boulevard, Lakewood, Colorado. If adopted, the new rates will be effective for meters read on or after February 1, 2017.

Dated: October 20, 2016.

BANCROFT-CLOVER WATER AND
SANITATION DISTRICT

By: /s/ Robert McGinness

Secretary

New electronic payment system now live

Earlier this year, we announced that Bancroft Clover had partnered with CSI / Jetpay to replace our electronic payment system. The need for a new system was driven by steeply increasing credit card processing costs and the need for a mobile friendly platform.

The new system went live on October 27th and can be accessed by PC or mobile device at www.bancroftclover.com With this system, credit card transactions are charged a convenience fee of \$2.25 per \$400.00 increment. E-check payments are charged a \$0.75 convenience fee for any transaction amount.

There is no charge for ACH payments or cash, check and money orders mailed or dropped off at the District office.

Changes to turn off / turn on process

As part of the District's continuing effort to streamline our work processes, we are changing how we schedule and complete service calls. Beginning in November, our turn off / turn on service calls will have morning and afternoon cycles. All water turn offs will be completed in the morning cycle between 7:00am and 12:00 noon. Water turn ons will be completed in the afternoon cycle between 1:00pm and 4:00 p.m.

This change will help reduce overall miles driven and service call rework.

Don't forget to winterize

In response to October's unseasonably warm weather, many customers still have their irrigation systems charged. By winterizing outdoor water systems, you can avoid damage when freezing temperatures arrive.

When shutting down your sprinkler systems, open drain valves and the vacuum breakers. To ensure all standing water is removed from elbows and low spots, blow the system out with compressed air. If you are not familiar with this process, an irrigation service can do it for you for a nominal charge.

Protect hose bibs by disconnecting hoses after each use or when freezing temperatures are forecast. If you have hose bibs on the north side of your house or other shady spots, you may consider installing an inexpensive insulated hose bib cover. Insulated bib covers can be found at most hardware and home improvement stores.

Don't forget to drain and disconnect evaporative "swamp coolers". Evaporative coolers often have the water supply line connected inside the house or attic. If the line freezes and bursts, you can have water damage occur inside your home.

Automatic Payment Plan Sign Up Form

AUTHORIZATION FOR DIRECT PAYMENT / AUTOMATIC BILL PAYMENT
Bancroft-Clover Water and Sanitation District

I (we) authorize the Company (Bancroft-Clover Water and Sanitation District) to initiate variable entries to my (our) account described below.

Financial Institutions Name _____

TO IMPLEMENT THE AUTOMATIC BILL PAYMENT, PLEASE COMPLETE THE INFORMATION FORM.
PLEASE ATTACH A VOIDED CHECK.

Signature _____

Print Full Name _____

Address _____

Telephone _____

Bancroft-Clover Water and Sanitation District Billing Account Number _____